



GOCA BOARD OF DIRECTORS GOALS FOR 2020

- 1. ESTABLISH A GOCA STANDARD OPERATING PROCEDURES (SOP) MANUAL**
 - Administration, Personnel, Bar
 - Maintenance, Concierge, Guests
- 2. MAINTAIN THE FINANCIAL STABILITY FOR OUR COMMUNITY IN A RESPONSIBLE AND TRANSPARENT MANNER**
 - Provide timely budget summaries
 - Monitor capital replacement plan and establish protocol for the Capital Improvement line item
 - Set up a quarterly review of budgeted vs. actual cost review
 - Amend budget plan process with committees
- 3. REVIEW AND UPDATE POLICIES AND PROCEDURES**
 - By laws
 - Rules
 - Guidelines and Regulations
 - Declaration of Covenants, Easements and Restrictions
- 4. CONTINUE TO IMPROVE AN AUTOMATED RSF PROCESS FOR ASSOCIATION**
 - Training for residents
 - Make RSF process seamless