

BOARD OF DIRECTORS GOALS 2019

Goal #1 – Improve communication within the Community

- Expand and establish Routine Board & Committee Meetings.
 - Example, Finance 1st workshop of the month.
- Enhance 2-way Board communications with Constituents & Vendors.
 - Example, BCG 1st workshop of the month.
- Provide timely information for the Beacon & GOCA Website.
- Enhance communication with the township committee.
- Create a culture of trust, transparency and respect among BOD, Management, Residents and Committees

Goal #2 – Continue to improve an automated request for service (RSF) process for the Association

- Reduce the amount of manual data entry for each submission.
- Have training sessions for members so they can input their RSF directly on the computer needed for members to give direct input.
- Online now, flyer outlining instructions sent out.

Goal #3 – Develop Long & Short Term Strategic Plans

- Work along with a Planning Group
- Monitor Capital Replacement plan (Finance Committee)
- Establish protocol for Capital Improvement Plan

Goal #4 – Enhance the golfing experience for our members and guests

- Frequent updates from Superintendent on course maintenance - Ongoing
- Develop a plan to implement recommendations received from the USGA to cure problems on the course.
- Seek revenue opportunities
- Increase golf membership

Goal #5 – Review and update the By-Laws, Policies, Procedures, Rules and Regulations

- Enhance Performance Review Process - Work in Progress
- Amend the Employee Handbook amended January 1, 2018
- Update the governing documents to remove developer language after Transition Settlement
- Formulate “Standard Operating Procedures”

Goal #6-Improve the audio/visual system in the Clubhouse

- Wifi project-improve to meet the needs
- Stage lighting and sound system to be reviewed

Goal #7- Management and Committees to work together to Suggest Areas of cost Savings to the BOD without negatively affecting amenities

Goal #8- Develop a yearly review of maintenance equipment with management to improve the ability to maintain our facility

Goal #9- Develop and complete a talent review by August 2019 of the entire association staff

Goal #10- Institute a plan for all committees to begin their budget process for 2020 in February 2019 and to forward to Finance by July 2019

Goal #11- Begin to set up a Quarterly review of budgeted vs actual cost review with the Finance committee

Goal #12-Institute the use of a TPM program to reduce the amount of non-functioning breakages/safety related issues